



SWAN COMMUNITY
CARE SERVICES

Fostering Independence

INFORMATION AND REFERRAL

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Swan Community Care Services has been providing high quality services to the City of Swan residents since 1982.

Using our professional and extensive knowledge of the region and services we can link a client into community services by utilising other available programs.

We are able to refer clients to various services such as:

Independent Living Centre - provides advice on equipment, building and design, access and resources for frail aged and people with disabilities.

St John Ambulance home visiting program - utilises volunteers to visit lonely people in their homes to provide friendly support.

Australian Red Cross - provides family carers with a single point of contact and comprehensive advice on a full range of respite care services including emergency respite care.

Alzheimer's WA - provide respite care, support and counselling and education, training and information to individuals with dementia and their carers.

Homecare Services - provides a range of services with a focus on services to people with a mental illness.



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HACC Transport - provides transport to HACC eligible clients. Transport for social, weekend and evening outings may be available.

Commonwealth Carelink Centres - provide information and guidance to older people about community and residential care services

Interpreter services are available for clients with language difficulties

CONFIDENTIALITY AND PRIVACY

Swan Community Care Services ensures that a person's rights to privacy and confidentiality is respected.

The release of clients' information to another party only occurs with the consent of a client or the clients' advocate.

All client information is stored securely in both electronic and printed forms.

Swan Community Care Services operates in accordance with the requirements of Freedom of Information legislation and respects clients' rights to access their personal information.

For further information please call us on 9267 9055 during business hours.